

Zen Global Suite PORTAL ASP Software

As a technology visionary you understand the possibilities technology offers and its impact potential to your company's bottom line. But how many hours in a day and extra dollars in the budget would you need to make IT happen? To help you transform your business AMC Convergent IT offers a full suite of reliable, powerful, sophisticated and scalable managed services. Zen Global PORTAL ASP is a Back Office and Head Office system in a single hosted integrated series of modules using the Internet as a securely encrypted communication pathway. Using a simple browser access Enterprise information from anywhere there is an Internet connection.

Home Site Map Sales Customers Products Vision Company History Suggestions Edit / View

Application Choices

Select from a wide range of industry specific retail enterprise management system modules.

Databases

Hosted environments use ORACLE (OLTP & OLAP).

Mini-Portal environments running in un-hosted modes use either MySql or ORACLE (licence fees apply).

Updating

POS information is fed online real time from iZenPOS or Posportal directly or from non AMCCIT POS products through a standard XML interface. Sources of real time update include portable data terminals (PDT) or PDA device.

Third Party Systems e.g. Oracle Financials, SAP, Xero and others can be fed by and some can update Zen Global applications or be updated directly real time or through the XML specification, CSV or ascii interfaces.

Cost Effective

Pay for what your business uses.

Site(s) & Head Office

Data is held by site in a RDBMS (Oracle & MySql implementations are native residing on the same computer as the Master Site (usually Head Office)). Access to one site or a group of sites or Enterprise wide (Head Office) is controlled by the individual's login privileges.

All transaction detail is held and comprehensive use of drill-down technology is used to deliver to the user relevant information at the desired detail level.

Automatic consolidation for Head Office into regions with enterprise wide reporting of financial & stock management reports including loyalty.

The screenshot displays the software's navigation menu with the following categories and sub-items:

- Sales**
 - Ledger / Cash Book
 - Balance Reports
 - Sales Reports
 - State Sales
 - Sales
 - Division Sales
 - Department Sales
 - Item Movements
 - Specials Reports
 - VAT Reports
 - Franchise Reports
 - Control Reports
- Customers**
- Products**
- Vision**
- Company**
 - Company Maintenance
 - Edit Details
 - Companies
 - Promo Message
 - Permission Levels
 - Regions
 - !Unknown key: postalRegion!
 - Tax Editor
 - Company Options
 - Options Report
 - Edit CRON
 - Edit Screens
 - Image Upload
 - Image Report
 - Appearance
 - Edit Flash
 - Smash Report
 - Advertising
 - Batch Report
 - Phone App Report
 - Alarm Setup
 - Twitter Account
 - Users
- Administration**
 - Company Options
 - Site Options
 - New Item
 - Edit Item
 - Price Change (Global)
 - Price Change (Release)
 - Bulk Price Change
 - Edit PLU Group
 - Edit Groups
 - Inventory Import
 - Pending Imports
 - Rebate Claims Import
- Contracts**
 - Requisitions
 - Purchase Orders
 - Stock Receipts
 - Stock Returns
 - Stock Adjustments
 - Stock Take
 - Stock Transfers (IBT)
- Family Cards**
 - Members
 - Member Transactions
 - History
 - Time Hour
 - Discounts
 - Department History
 - Item Sales
 - New Cards
 - Card History
 - Card Sales History
 - Redemptions
 - Statistics
 - Movement
- Other**
 - Restaurant
 - Tipping
 - Passports
 - SMS Out
 - Email Out

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Features

Multi Lingual Multi- currency

Online real time or "store & forward" update.
No static IP address required.

Browser based

Financial Reporting

- Site Balance reports
- Site Cash up reports.
- Site banking report.
- Control Reports
- Discounts
- Customers.
- Time-hour
- Clerk transactions
- Returns.
- Voids (item & subtotal)
- Petty cash (in & out)
- Low value sales
- Low item sales
- Journals

Sales Reports (with drill-down).

- Department.
- Item Sales
- Associated item / basket analysis
- Group Item Sales

Tender method each transaction

Specials Reports (with drill-down)

- Sales, Department sales, Item sales

Report Generator

- Multiple Companies
- Multiple sites per company
- Multiple locations per site

Sales Assistant, Teller & Cashier operation

modes Output or Import to third party packages using CSV files.

Staff Performance monitoring of

- Sales, Voids, Discounts, Transaction time.

LOYALTY – GLOBAL MARKETING

- Gift Card variable value sold @ POS and activated by Portal ASP.
- Shared value or recharged Gift card used for Loyalty accrual & redeem
- Within transaction redemption
- Multiple tender types in same transaction

Cashbook - multiple bank accounts
Cash declaration on Portal over Internet.

Inventory Management Procurement Stock take Loyalty

Debtors with invoicing Creditors Ledger transactions

Users – rosters and time sheets casual wages

Promotions

Multiple prices for items (5 basic retail prices, plus additional bulk quantity & specials prices).

Multiple barcodes for the same item
Size colour style

Kits & Composite items, Bill of Materials, menu explosion

Specials – dated & time ranged

Home Delivery

Discounts via Customer or Item, by %, amount or fixed.

Discounts @ subtotal or item level

Purchase Orders

- auto generate
- warehouse or DSD
- Manual
- generate by supplier
- replenish strategies:
- Sales
- Maximum/Minimum stock
- Target model stock
- Movement forecasting
- build using PDT/PDA wireless or batch

Supplier Contracts

Creditors

Supplier Cross Reference

Stock Transfers between locations within site and Interbranch Transfers (PDI)

Fixtures

Stock Adjustment

- Manual
- Mobile device batch or manual **stocktake** by fixture (Bin or Location)

Mobile device online real time for:

- Stock enquiries / POS transactions
- Stock receipt/Stock take/PO
- Loyalty / Frequent Shopper
- Customer orders

Mail outs form letters or SMS, Twitter, Facebook and emails to market to client

Loyalty – single store, multiple of same company's store or complementary marketing businesses.

Surveys - get your clients to complete online.

Stock Receipts

- By PO raised
- Scan in "back door"
- Standing Orders
- integrated with creditors
- rebates & free goods
- Pricing Matrix calculation
- Weighted mean average or last cost
- Generate Shelf Labels & advertising Posters
- Generate Product Labels

Stock Management Module. Serial Number Tracking.

Airport Retail Operations Passport Tracking.

Online redemption of vouchers and Loyalty.

eCommerce and webstore integration – order online, fulfill @ store or delivery using common stock

Mobile app & Webstore integration with iZenPOS, iOS devices & Zen Global Suite for customer ordering.

Easily integrate to third party products (SAP, Oracle, Xero, etc)

Open or Closed Gift Voucher systems.

Advertising marketing module

Fully auditable to transaction detail.

PDT wireless terminal integration for POS, loyalty, receipting, selling and other online functions.

Report Presentation:

- Summary with *drill-down* to greater detail
- Retains transaction detail.
- 7 Days, 7 Weeks, 7 Months, 7 Years
- Compare last 7 Mon/Tues/Wed/Thu/Fri etc
- Table or Graphical reports

Restaurant module with waiter PDT/PDA or mobile terminals.

Table management & pay-before-serve

Different configurations within same site.

Multiple GST/VAT Rates with Service tax charges.

SQL database (ORACLE or MySql or ODBC)

Reports standard SQL scripting – rapid development

Download information in XML or CSV format.

Direct Marketing

Vision – integrated multimedia customer displays & large format screens
Integrate Portal with 3rd party POS systems

Replication to other Hosts for disaster recovery, redundancy & store availability.

Materials Resource Planning (MRP)

HACCP and Meat Vehicle tracking/reporting

Country of Origin (CoOL) supported.

EAN/JUPC barcode tracking for Warehouse
Management of stock and control of batch/expiry dates & locations of stock in warehouse.

