

# iZen FEATURES & MODULES – SUMMARY

This document outlines some of the features and modules of the AMC Convergent IT (AMCCIT) retail management enterprise & point of sale system (“iZen Portal & iZenPos”).

Features are continually added to the system in line with the ever evolving retail sales and marketing practices throughout the world. The iZen products are marketed globally and benefit from that rich business interaction in different countries.

**Amongst many others the following modules & features are available:-**

1. Hierarchical organization structure. (Enterprise → Countries → Regions → Company → Stores or warehouses);
2. Multi-lingual, multi-currency (converted at time of transaction);
3. Hierarchical item structure. (Dept → Sub Dept → Category → Range → Item → Sub item.) (*configurable to required number of levels*);
4. Inventory & product maintenance;
5. Recipes & Sets including ingredient management (no limit to number of ingredients and an unlimited number of recipes can be nested within a recipe);
6. Modifiers (e.g. no salt, extra gravy, medium-rare, etc.);
7. Menu boards – electronic LCD displays of menus dynamically change;
8. Table management – including merge & split tables;
9. Pay & Serve – fast pre-pay service;
10. Order @ Table by either waiter or customer using tablets or mobile device;
11. Pay @ Table for customer using credit/debit card or by waiter accepting cash/debit/credit using tablet or mobile devices. Includes split bill & redeeming loyalty rewards;
12. Split bills including with tax invoices for split bills;
13. Bump screens & multiple kitchen printers;
14. Waiter ordering using POS or mobile devices – sales, calculates commissions. Waiter/Floor Walker sales calculations & commissions;
15. Cashier & sales assistant tracking & audit, all detail retained;
16. Manufacturing kitchen – batches supported (centralized kitchen preparation);
17. Buffet or dining time limits supported;
18. Customer orders (Catering);
19. Specials, promotions, offers, bulk discount – automatically applied & set up;
20. Total financial reporting & employee maintenance & tracking;
21. On-demand reporting of sales with drill-down to the actual transaction by day, week, month or year. For each sales report 7 periods are shown i.e. 7 individual days across the page/screen or 7 weeks, 7 months or 7 years;

22. Cash-up reports including drill-down details of how each transaction was paid;
23. Stock card for all items showing all movements for the item on a site by site basis;
24. Petty cash (in/out);
25. Access & control the system from any authorised login from any device which can access the internet from anywhere, this is fully secure. *Limit* staff activities by use of permissions;
26. Stock take;
27. Purchase orders including *open to buy*, consolidated with store allocation directions to supplier, auto-generate PO *includes* requisitions;
28. Stock receipts;
29. Stock adjustments;
30. Store allocations direct from warehouse(s) to stores with arrival confirmation or direct store delivery allocated from consolidated PO;
31. Interbranch transfers – 1 part, 2 part or 3 part confirmations;
32. Stock Inquiry – online from store to store, multiple stores or from warehouse;
33. Make & break kits, sets, etc.;
34. Creditors (Suppliers);
35. Handles rebates to consignment suppliers based upon multiple discount sharing & rebate options on an item by item basis;
36. Vision - multimedia presentation module for use with customer displays & large format screens including menu & queuing boards;
37. Ticket Queuing Management system for peak busy periods – take ticket & be called;
38. Loyalty with individual or group based percentage discounts, individual members or loyalty members by type or as a whole can be given special pricing different to the normal RRP. *Virtual loyalty cards are supported specific scanner type required*. Ability to allocate loyalty points to community or other organizations; Use loyalty and marketing modules collect customer data and to send targeted emails and SMS'. Can integrate with client web site (one additional terminal subscription);
39. Integrated EFT, depends on banks, multiple tender types including Alipay, coupons, redeem, gift voucher, QR code, credit or debit card, cash, 2C2P, WeChat, etc.;
40. You can access your information and change prices or staffing or specials or any aspect of your system from anywhere you have an internet connection - you could use a smart phone or tablet or PC;
41. Webstore integration to the AMCCIT retail management Portal for stock control and reporting financial transactions in the portal combining webstore with 'brick & mortar' stores for common inventory & financial management. Handles direct to buyer & pick up at a nominated store with automatic interbranch transfer from webstore warehouse to store & confirmation of pickup at the store from webstore purchases;
42. Electronic Gift Vouchers can be web site or store issued and store redeemed;
43. Comprehensive reporting with drill-downs throughout – on-demand;
44. Training mode for POS;
45. Auto generate item codes;
46. Handles price embedded and weight embedded barcodes;
47. Serial number tracking for sales or assets;
48. Debtors with invoicing (at either POS terminal or back office terminal, balance forward or open item);

49. Label generation – shelf labels for storage areas with all required information;
50. Tracking of high or low value items in sales;
51. Kiosk terminal providing product instructions select & print, customer loyalty enquiry/update, (*hardware not included*);
52. Export to 3<sup>rd</sup> party accounting system (*optional not included*) e.g. Navision;
53. *Franchise module*;
54. Full tax invoice issued at POS or Portal back-office includes for split bills;
55. At POS either print receipts as A4, A5 or standard POS receipt printer (80 column);
56. Mobile phone applications including virtual loyalty cards support;
57. Electronic eGift vouchers;
58. Ledger transactions – generated by AMCCIT iZenPos & iZen Portal activities and mapped to third party GL account numbers for relevant items. For various third-party General Ledgers including SAP, Oracle Financials, Xero, Navision, Microsoft Dynamics, etc.;
59. There are additional modules including phone & queueing applications e.g. Queue Busting;
60. In-house modification & development of interfaces to specific customer requirements including SAP, Oracle & Dynamics integrations as well as others. There are development teams in Australia and Thailand using a single set of source code ensuring modifications are always retained and all customers can benefit from changes implemented from any of the global customers.

Development of the packages is on-going and additional features and modules are continually being added to them. Consequently, this list of features and modules is quickly superseded. If you need a particular function or feature it may be available give a call or drop us an email to [info@amcretail.com](mailto:info@amcretail.com) and we will reply.